

Conference Registration Policies

Conference confirmation policy

Registration for Sage Summit US will be confirmed when full payment is received. If you do not receive a confirmation within forty-eight hours after your completed registration and payment are submitted, please email the [Sage Summit US registration team](#).

Conference cancellation policy

Standard conference cancellation requests must be submitted in writing and received on or before midnight ET November 29, 2020 to receive a refund, less a \$25 service and processing fee. Cancellation requests received after midnight ET November 29, 2020 and no-shows are not eligible for a refund. Transfer of the registration fee to subsequent years is not permitted.

Cancellation requests must be submitted in writing and sent to [Sage Summit US registration team](#).

Sage reserves the right to refuse or cancel my registration at any time with no liability other than refunding the applicable registration fee. Registrant must be 21 years of age to register for the Conference.

Conference substitution policy

Attendee substitutions from the same company may be made up to one week prior to the event. Transferring registration status to an individual outside your company is not permitted. Contact [Sage Summit US](#) at SageSummitUS@sage.com to request a substitution or a full cancellation. **Note:** The transfer process is not complete until the new attendee request is submitted, and the new attendee has registered.

Hotel changes and cancellations policy

Gaylord Palms reservations at the negotiated Sage rate will be made directly through the hotel reservation link on the event website prior to November 16, 2020. After November 16, 2020 reservations will be accepted on an as available basis. Upon completion of a reservation the Gaylord Palms will charge your credit card for one-night deposit room and tax. Room cancellations at the Gaylord Palms can be made up to 72 hours prior to arrival or you will surrender your deposit.

Hilton Bonnet Creek reservations at the negotiated Sage rate will be made directly through the hotel reservation link on the event website prior to November 16, 2020. After November 16, 2020 reservations will be accepted on an as available basis. Upon completion of a reservation the Gaylord Palms will charge your credit card for one-night deposit room and tax. Room cancellations at the Hilton Bonnet Creek can be made up to 5 days prior to arrival or you will surrender your deposit.

Notice and release—filming/photography

Sage (and/or others on behalf of Sage) will be photographing, recording (both audio and video), webcasting, and podcasting (“Recordings”) at event venues, events, and activities. This includes but is not limited to keynotes, breakout sessions, technical sessions, hosted events, concerts, and other activities. By agreeing to these Terms and attending the event:

- You agree that your image, likeness, voice, statements and other identifying characteristics (your “Image”) may be recorded, and you consent to the use of your Image in connection with the use of the Recordings.
- You irrevocably grant Sage, its parent, affiliated and subsidiary companies, agents, contractors, licensees and designees and their respective successors and assigns (the “Sage Parties”) a non-exclusive, worldwide, royalty-free and fully paid-up, perpetual license to use, reproduce, distribute, prepare derivative works of, translate, display, perform and otherwise exploit the Recordings and your Image therein, in whole or in part, in any and all media formats and through any and all media channels, in any manner and for any purpose in connection with Sage, its business and/or Event (including any future reoccurrence of the Event or a similar event), and for any other lawful purpose.
- You waive any right you may have to inspect and/or approve the use of the Recordings or any reproductions thereof, and you agree that Sage is not obligated to make any use of your Image or exercise any of the rights granted to it.
- You understand that your Image may appear in Recordings made available to you, other attendees, or the public, and that third parties may retain and distribute those Recordings.
- You agree that Sage exclusively owns all rights (including without limitation, intellectual property rights) in the Recordings and all results and proceeds derived from the use of the Recordings and your Image therein, and that no portion of such proceeds will be shared with you.
- You waive and release any and all rights of privacy and publicity, and any and all claims to compensation or damages or of violation of intellectual property rights, in connection with the use of the Recordings and your Image therein and/or any advertising or publicity relating thereto.
- You represent that you are of full legal age and have read this release and fully understand its contents. If you are under the age of majority in your state, province, or country of residence, you must have a parent’s written permission.

Badges

Badges are to be picked up at the event check-in area during the event. You must show a government issued picture ID to be issued your badge. Badges will not be issued without an ID and you will not be admitted into the venue without a badge. Badges may contain RFID and/or NFC tags, which will be used to record your attendance and participation in the event, sessions and events and to provide you with feedback surveys following the sessions, to review and improve the event, including for safety reasons. If you demonstrate an interest in a partner or topic, such as by visiting a booth or attending a session, Sage may share your registration information with such partner if you allow the partner to scan your badge. Information collected through badges will not be disclosed to third parties, except with partners as set forth in these terms.

Personal information

Sage will handle and protect your registration information provided in accordance with Sage’s Privacy Policy located at <https://www.sage.com/en-gb/legal/privacy-and-cookies>.

By registering for the event, you agree that Sage may use your email address and mobile phone number to send event updates and post-event survey evaluations. Additionally, by allowing Sage partners and/or exhibitors to scan your badge you authorize Sage to share with such partner or exhibitor your first and last name, title, company, physical address, phone numbers, and email address provided to Sage as registration information. If you enter your mobile phone number, you may receive event updates via your mobile phone (by voice SMS, MMS, or otherwise) at your own cost.



Mobile app usage

By accepting these Terms and Conditions, you authorize to be listed on the Sage Events Live mobile app attendee list, for the event you are registered. Your information can be viewed by other attendees and other attendees may request to contact you via the app. Other attendees will not be able to contact you outside of the app unless you provide further contact info to your profile within the app. You may change your preferences under your mobile app profile as to what contact information is viewable and if you want to be viewed on the mobile app.

Affiliated services

If the event website provides third party affiliated services information including accommodation information and transportation information or discounts, such information is provided solely as a convenience to you. Under no circumstances will Sage be liable in any way for any third-party services, including, but not limited to, quality, availability, errors or omissions, or damages of any kind. You must evaluate and bear all risks associated with the use of any third-party services, including any reliance on the availability, quality or usefulness of such services. You may be subject to additional terms and conditions that may apply when you use affiliated services.

Unforeseen circumstances

The event program schedule is subject to change at any time without prior notice. Sage cannot guarantee the attendance of any exhibitor or speaker, or that any scheduled event will take place. Sage will not be held liable and no reimbursement will be made in the event of the cancellation or modification of the times, dates, sessions and/or events of an event as a result of an event that is beyond Sage's control, including but not limited to inclement weather, earthquake, flood, or other act of God, war, invasion, act of foreign enemy, hostilities, riot, national state of emergency, plague, act/threat of terrorism, civil unrest, strikes or other labor disputes, or any other similar or related event which delays or prevents any or all of the Event.

Forward looking statements

Some of the event presentations and sessions may contain projections or other forward-looking statements regarding future events or the future financial performance of Sage, its partners and affiliates. Words such as "expects," "goals," "plans," "believes," "continues," "may," and variations of such words and similar expressions identify forward-looking statements. In addition, any statements that refer to or may imply future financial performance, our anticipated growth and trends in our businesses, and other characterizations of future events or circumstances are forward-looking statements. All such statements that are not historical facts are based on our current expectations and are subject to a number of risks and uncertainties, and the actual events or results may differ materially. Actual results may differ materially from those contained in forward-looking statements, including, among others, variable product demand; product introductions by Sage's competitors; pricing pressures; and manufacturing issues, including product defects, errata, lower than anticipated manufacturing yields, and supply of components.

Liability waiver statement

Sage shall not be liable for damages of any kind resulting from errors or omissions in its conference materials, nor shall Sage be liable for any damages resulting from the use of its conference materials or other information conveyed at the Conference.

Sage, Gaylord Palms, Hilton Bonnet Creek, and Orlando will not be responsible for any personal injury or property damage arising from or in connection with attendance at the Conference or participation in



any Conference activities or events.

Sage, Gaylord Palms, Hilton Bonnet Creek, and Orlando assume no responsibility for any losses due to theft or loss of equipment and articles or other personal property. Sage, Gaylord Palms, Hilton Bonnet Creek, and Orlando also reserve the right at their sole discretion and with no additional liability to refuse entrance, immediately eject and terminate the participation of any person whose conduct is deemed objectionable, disorderly, or disruptive to Sage, or facility, or in violation of any law.